



Community Action Marin

Peer Case Manager CARE TEAM

This is a two year full-time position beginning July 1st 2011; ending July 1st 2013.
Salaried at \$26,317 monolingual or \$27,633 bi-lingual.

Purpose: Work cooperatively with citizens, families, police and other agencies to locate and assist the mentally ill homeless, or at risk of becoming homeless, in Marin County. Provide peer counseling and case management services designed to engage clients and assist them in locating and acquiring community resources.

Essential Functions of the Job:

1. Locate and engage mentally ill homeless or at risk of becoming homeless and provide case management services.
2. Provide basic assessment of a mental health client's situation and behavior to determine the best outcome possible for the client.
3. Knowledge of and ability to access community resources on behalf of client.
4. Able to collect data.
5. Strong communication and personal skills to work effectively with the police, citizens, and families. The ability and willingness to work in a mental health crisis situation, assisting clients in distress, de-escalating, and stabilizing volatile situations in the most appropriate and timely manner. Provide follow-up services.
6. Provide crisis intervention, welfare checks and/or conflict resolution.
7. Transport clients to appointments.
8. Handle case loads as part of a mental health team.

Other Duties:

1. Attend regular staff and support group meetings determined by your Supervisor.
2. Complete all paperwork accurately and in a timely fashion.
3. Represent the Outreach Program at various agencies and community meetings.
4. Use own experience as a mental health client to work with people who have chronic serious mental illness and drug and or alcohol additions. Act as a role model; self disclose your mental health history when appropriate.

Required Qualifications:

1. Successful completion of Peer Counseling Class
2. Valid California Driver's License with clean driving record and insurance, plus insurable by Community Action Marin's automobile insurance policy.
3. Strong communication skills with ability to relate to a diverse population.
4. Solid personal boundaries.
5. Work as a team member maintaining strict confidentiality.
6. Physical ability to walk and run for reasons of personal safety.
7. Mental Health Consumer, former or current
8. Strong written and verbal skills.
9. Excellent work ethic.
10. Exercise appropriate independent judgment.
11. Work in the field with little supervision.
12. Bilingual Spanish preferred

Resume to:

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or

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